Safety service in AI era

In-vehicle emergency rescue(eCall) services have been adopted massively since year 2018, esp. with the development and application of connected car technologies. The core capabilities of eCall services are more and more mature, which significantly improved pre-hospital emergency rescue efficiency in protecting users' lives and enhancing the effectiveness of post-accident traffic recovery.

HealthLink eCall business serves over 40 million users and handles over one million rescue cases annually. Leveraging the general AI models, HealthLink has been developing the unique first-aid AI agent and accident AI agent for the eCall domain, empowering safety rescue services in the AI era and ensuring safer future mobility. Through full-chain capabilities in prevention, emergency rescue, and recovery, it constructs an intelligent "resilient network" for societal safety.